

Re-Sealing a Leaking Unit

(The unit in the photo is a salt-free softener but the principle is the same)



1) Put the system in bypass, this will still allow water to run in the home.



2) Detach the tank w/head still attached from the bypass valve. (Put a towel on the floor)



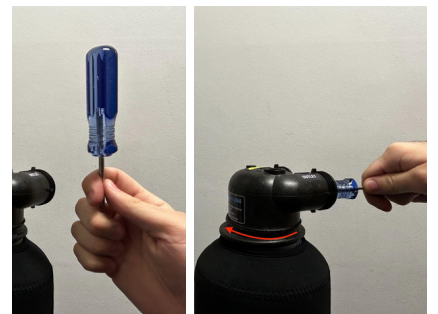
3) Unthread the head only about $\frac{3}{4}$ inch - $\frac{1}{2}$ inch. Use a Q-tip if necessary. **(DO NOT REMOVE THE ENTIRE HEAD FROM THE TANK)**



4) Reach with a finger under the head and grease the o-ring with either silicone grease or cooking oil.



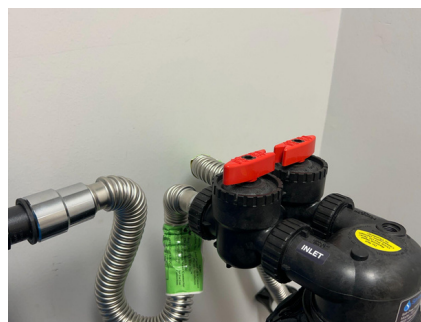
5) Firmly thread the head back down with vertical force.



6) Use a non-metal implement in the outlet port to add extra force to tighten the head.



7) Grease the o-rings on the Bypass valve.



8) Reinstall the tank w/head to the bypass manifold.



9) Turn the bypass off ensuring no leaks are present. If a leak occurs, set the unit back into Bypass mode, repeat the steps above or call our Technical Support team for guidance.

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